



सत्यमेव जयते

Government of West Bengal

# USER GUIDE

## State Online Single Window Services

### Government of West Bengal

[[www.silpasathi.wb.gov.in](http://www.silpasathi.wb.gov.in)]

Name of the Services	Allotment of land in Industrial Area (WBIDC)
Name of the Department/ Directorate	WBIDC - IC & E WB

# HOW TO APPLY

- 1) First, user shall visit '[www.silpasathi.wb.gov.in](http://www.silpasathi.wb.gov.in)' Portal.
- 2) User then needs to click on "Apply online" button on the top right section of the homepage.
- 3) If he is already registered, he can use his login details and click on 'Log in' button. If not, he can click on "Create new" button to proceed and follow the mentioned instructions. Once done, user needs to check the declaration check box and then click 'Continue' button.
- 4) Fill in the user registration form and complete the process (Note: Password must have uppercase, lowercase, numeric and special character) . Once registered, user will be directed to his respective dashboard.
- 5) To apply for a service, user needs to click on the 'ALL SERVICES' button on the top header section.
- 6) User select the service(s) he requires from the service selection page (based on his Unit/ Establishment/ Firm) and click on 'Create CAF" button at the bottom right.
- 7) A unique CAF (Common Application Form) will be created for the user (or applicant) with a unique CAF ID displayed on his dashboard.
- 8) Applicant needs to click on 'Apply Online' button on the CAF to start his application.
- 9) The concerned Common Application Form will open with fields that requires information of the applicant. Applicant needs to fill the CAF carefully with necessary details.
- 10) After filling the form, applicant needs to click on 'Save and Continue' and will be directed to the document upload page (if required for the service chosen).
- 11) Applicant needs to upload necessary documents and then click on 'Save & Continue' to go to the application preview page.
- 12) Applicant can review all the details he has filled and once done, he can check the declaration checkbox and click 'Submit' to finish his application.
- 13) Once the application is successfully submitted, applicant will have to follow the concerned dashboard accordingly. Applicant is required to ensure the department processes on his application by clicking on the 'Update status' button to view the action taken by department/ needs to be taken further by applicant (if necessary).
- 14) After successfully submitting the application, the applicant should follow the relevant dashboard. If any action is required on their part, they need to click the **Click to proceed** button. If the action is required by the Department, the applicant must wait and check the application status by clicking the **Update status** button to see the Department's actions or any further steps needed from the applicant.

## APPLICATION STATUS DETAILS

SL.NO.	STATUS	RESPONSIBILITY
1	Basic Details saved <b>Description:</b> CAF data having basic details of the firm saved at Silpasathi end	Initiated
2	CAF initiated (Application Submission Pending) <b>Description:</b> CAF initiated but application submission pending	Initiated
3	Application Submitted <b>Description:</b> Application succesfully submitted	Department
4	Payment Initiated <b>Description:</b> Application Payment Initiated	Applicant
5	Fees Paid <b>Description:</b> Application Payment Completed	Department
6	Forwarded <b>Description:</b> Dept forwards the application to the higher authority	Department
7	Waiting for Cabinet Approval <b>Description:</b> Waiting for Cabinet Approval	
8	Approved / Reject <b>Description:</b> Application approved or rejected by Cabinet	Department
9	Lease Payment Initiated <b>Description:</b> Lease Payment Initiated	Applicant
10	Lease Payment Completed <b>Description:</b> Lease Payment Completed	Department
11	Possession Certificate Delivered <b>Description:</b> Possession Certificate Delivered	Applicant

## SCANNED COPIES OF THE FOLLOWING DOCUMENTS WHICHEVER IS APPLICABLE

SL.NO.	NAME OF THE DOCUMENTS	FILE TYPE	ALLOWED MAXIMUM FILE SIZE
1	A self-declaration in Organization's letter head that none of the promoters/directors/partners/proprietor of the organization or the organization itself, do not contravene the provision of the Companies Act, 2013, PF, ESI, Income Tax, GST and any other statutory compliances/law, as applicable.	pdf	200KB
2	Audited Financial Statement/Annual Accounts including audit report and directors' report & MGT-9 etc.(Annual Report) of the company and the group companies(if any) for last 3 years,	pdf	200KB
3	Certificate of Registration (if any)	pdf	200KB
4	Copy of PAN	pdf	200KB
5	Details of the proposed Project	pdf	200KB
6	GST Certificate,	pdf	200KB
7	Identify Proof(e.g. PAN) and Address proof(e.g. Voter Id/ Adhaar/Passport/Driving License/Electricity Bill etc.) of promoters/directors/partners/proprietor etc. (to be annexed in DPR).	pdf	200KB
8	IT Return	pdf	200KB
9	Net Worth Statement for all Directors	pdf	200KB
10	Partnership Deed	pdf	200KB
11	Project Feasibility Report	pdf	200KB
12	Requirement and justification of land	pdf	200KB
13	Signature	pdf	200KB
14	TRADE LIANCE	pdf	200KB
15	Trade License	pdf	200KB
16	Udyam registration certificate/UAM (if any)	pdf	200KB

**\*\*\*For any critical issues or difficulties faced while submitting application please call to our QUICK RESPONSE TEAM at [03322622004](tel:03322622004) in between 10am to 5pm on Monday to Friday (Except Holidays) OR kindly drop a mail at [qrt.silpasathiwb@gmail.com](mailto:qrt.silpasathiwb@gmail.com)**

**Silpa Sathi Single Window Cell - [Helpline no. \(Toll free\) 1800-345-5562](tel:18003455562)**